



## **“MAKE THE CONNECTION”**

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### **1. Peak & Envision Staff**

Bob Seese has been named President of Envision Technology Solutions, Inc., Kristal Spetnagel has been promoted to Finance Manager, and Shayne Garner has been named Vice President of Sales and Marketing.

Joining Peak and Envision in the Ohio office are Helder (EI) Seabra and Arlyna Bridges.

Helder (EI) Seabra will be leading the support and ongoing development of our software products. He has ten years of insurance IT experience, and is joining our team from Nationwide Insurance.

Arlyna Bridges has experience in software development and support. She has a Master of Science in Managing Information Technology from the University of Kentucky. Her graduate coursework was in project management, e-commerce, business management, finance, budgeting and strategic human resource management.

### **2. Peak Acquires Eifer Technologies of New Delhi, India**

Peak has acquired Eifer Technologies ([www.eifertech.com](http://www.eifertech.com)) of New Delhi, India effective Nov 19, 2007. Eifer Technologies brings a wealth of insurance technology experience and resources to Peak. Anurag Sharma, founder of Eifer Technologies and a veteran in property & casualty insurance technology, will continue to head up Eifer. He began the India operations that are now Fiserv of India, and he has extensive insurance industry IT experience, having worked on Fiserv's and Results International's software development and support teams.



Peak plans to expand its development and support resources by utilizing Eifer's experienced team with in-depth insurance domain experience and technology skills. Eifer will be an excellent compliment to Peak's current U.S.-based IT staff. During the month of December, Eifer will begin to receive training, assume development work in progress, and begin new development work.

### **3. 2008 Product Plans**

#### Insurance Solutions

Peak plans to move into production a recently developed Document Image Management System (DIMS) that has been fully integrated with IS4W. This solution allows IS4W customers to dynamically create PDF, HTML, or RTF files by merging IS4W data with predefined document templates. This solution has been developed as a web services solution using the IS Elite SOA platform. This allows any IS4W customer to take advantage of this solution with no additional license fees. This solution will be available for implementation early next year for all Peak and Envision solutions.

Peak has finalized plans to move IS4W to a full browser-based platform during the first half of 2008. Our IS4W staff and Eifer Technologies will lead the development efforts. The new solution, Insurance Solutions 5.0 (IS 5.0) will deploy PHP for the presentation layer, Java for the web services link and U2 for the database. Peak has been working closely with IBM to incorporate system performance and scalability enhancements in the IS 5.0 system architectural and database.

IS 5.0 is planned for beta release mid to late 2008. Any current IS4W client can upgrade to IS 5.0, if they are on a current TSSA.

Eifer Technologies will initially be involved in development work for IS4W and IS 5.0, the DTU, RiskEnvision, CompVision, and other new web services beginning early in 2008.

#### Risk Management

Development work continues on RiskEnvision 4.1 to implement the GL, Property and Auto lines of business. Envision just released RV4.0.1.

RV4.0 production is going exceptionally well with five new installations underway. Envision is extending the upgrade offer to all current Envision TSSA clients to agree to upgrade to RV4.1 by December 31, 2008. Several clients have expressed a desire to move to RV4.0 but need the additional lines of business before upgrading. Envision expects RV4.1 to be available early next year, which will give customers time to plan for the upgrade.

WebEnvision functionality continues to be expanded with several new installations and current customers finding new uses for WebEnvision. Envision is now offering WebEnvision as a stand alone solution. Today it is offered as an add-on to RiskEnvision.

#### Web Services

Peak has developed a Web Service offering integrated with the Peak and Envision suite of solutions that supports language conversion on any of the data capture fields. This service supports a wide range of languages.

#### **4. Webcast Sessions**

Peak and Envision are offering customer specific webcast sessions during the months of January and February. The topics for these webcast sessions include specific product direction, software upgrade approach, and product demos by customer request. To schedule a webcast session, please contact your Account Manager or Customer Service Representative.

#### **5. SAS 70 Level II Data Center Operations**

Peak has completed the migration from its Salt Lake City Data Center operations to its Ohio Data Center. Customers have reported significant system performance improvements since the migration. Peak upgraded all the equipment and hardware at the new data center in preparation for this migration.

The Peak Data Center is located in Columbus, Ohio and is a SAS 70 Level II certified data center.

#### **6. Peak is A Finalist for the Top Cat Award**

Peak Performance has been selected as a finalist for outstanding product of the year for the Risk Envision 4.0 solution. This new product was analyzed by a leading IT consulting firm this past September. The Product received high marks for its architecture, robust business functionality, innovation and scalability.

Please refer to our customer portal for more details on the results of this analysis.  
[www.topcatawards.org/techcolumbus.html](http://www.topcatawards.org/techcolumbus.html)

## 7. California Workers Compensation Regulations

### WCIS Medical Bill Reporting Requirements

The WCIS requirements regarding the reporting of medical billing does not distinguish between bills that may become part of medical liens or bills where payment is deferred by a claims administrator until a decision/settlement is reached. Title 8, California Code of Regulations section 9702(e) provides in pertinent part:

"On and after September 22, 2006, claims administrators handling one hundred and fifty (150) or more total claims per year shall submit to the WCIS on each claim with a date of service on or after September 22, 2006, the following data elements for all medical services for which the claims administrator has received a billing or other report of provided medical services. ...The claims administrator shall submit the data within ninety (90) calendar days of the medical bill payment."

The notification to a medical provider that a submitted medical bill will either be contested or denied (for example, the notification required under Labor Code section 4603.2(b)), is considered a bill payment that triggers the 90 day reporting timeline in section 9702(e). ([See WCIS eNews No. 68 - November 19, 2007](#))

You can obtain more information about any of our services and solutions by visiting our web sites at [www.peakpsi.com](http://www.peakpsi.com), [www.envision-ts.com](http://www.envision-ts.com), [www.mojungle.com](http://www.mojungle.com) and [www.eifertech.com](http://www.eifertech.com).